



Skills, Stress and Performance in Financial Wellbeing.

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Chief Innovation Officer,
Zellis and Benifex

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Head of Pay and Benefits Services
Bupa

Zellis – Company and customer confidential.



Our answer.

A tailored benefits portal to view and access benefits

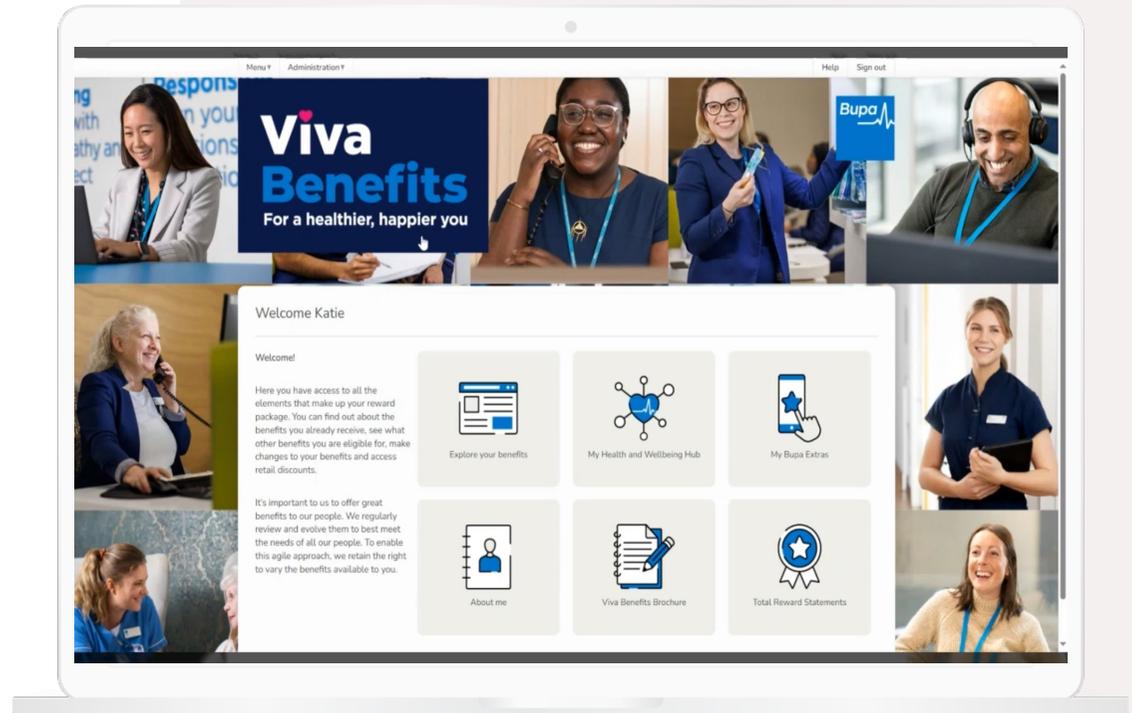


Bupa

We're bringing your benefits into one place

It's on Viva Benefits For a healthier, happier you

Sign up and unlock your rewards at bupa.com/vivabenefits-uk or scan the QR code



Supported by a high impact engagement campaign



Viva
healthier
and happier

RICHMOND

VILLAGES

Viva

NORTHAMPTON

Benefits

Award-winning Richmond
Village & Care Home

#VivaBenefits
#HealthierandHappier

Part of Bupa

 Richmond Village - Northampton

Bupa 

The numbers speak for themselves



People indicators

	2021	2024
 Sickness	4.6%	2.5%
 Attrition	29.8%	25%
 Engagement	70	83
 Health and Wellbeing (Pulse result)	70	83



Business performance

	2021	2024
 Profit	£85m	£225m
 Revenue	£3.4bn	£5.1bn
 Customer numbers	6.4m	28m
 Customer NPS	Improved in all business areas	↑

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Plus

100%

of our people
have access to
healthcare benefits



I feel supported knowing what Bupa has introduced and use my benefits like MyHealthcare. It makes a huge difference to my wellbeing if I need it.

This is so much more accessible and will make a big difference for our employees to access our amazing benefits. Well done all involved :-)

I really appreciate that we got access to Viva and I could award a health assessment to a family member



We're bringing your benefits into one place

Brilliant space!! So easy to access and understand
👍👍 [#VivaBenefits](#) [#LoveWorkingHere](#)

Feedback

Bupa actively encourage you to take care of your wellbeing

Amazing, this just makes things so much easier. Well done team for listening to feedback & improving the process ten fold. Way to go!
❤️ ✨ 🏆 👏

Since the announcement, I had been eagerly waiting for VivaBenefits. And it has arrived. It is super easy to use. I could make informed decision and could amend my pension contribution with few clicks. Thanks team for the tremendous amount of efforts to make our life easy.



The human impact

Alam's story

Alam Waqas
Senior Care Assistant
Elmwood Care Home
Bupa Care Services

