



UNLIMIT HR

RECLAIM CAPACITY AND ACCELERATE

WORKFORCE TRANSFORMATION



YOUR TEAM





ADAPTING TO THE NEW WORKPLACE REALITY

“LOCAL AUTHORITIES ARE UNDER PRESSURE”

80%

Four out of five local authorities struggling to recruit and retain staff

30%

Since 2012 the local government workforce has declined by over half a million.

“LOCAL AUTHORITIES ARE UNDER PRESSURE”

Local government continues to manage:

- Rising demand
- Financial constraints
- Ongoing reorganisations

While still being expected to deliver:

- Responsive, high-quality services

HOW CAN TECHNOLOGY HELP

REMEMBER CALLING A RESTAURANT AND READING OUT YOUR ORDER?

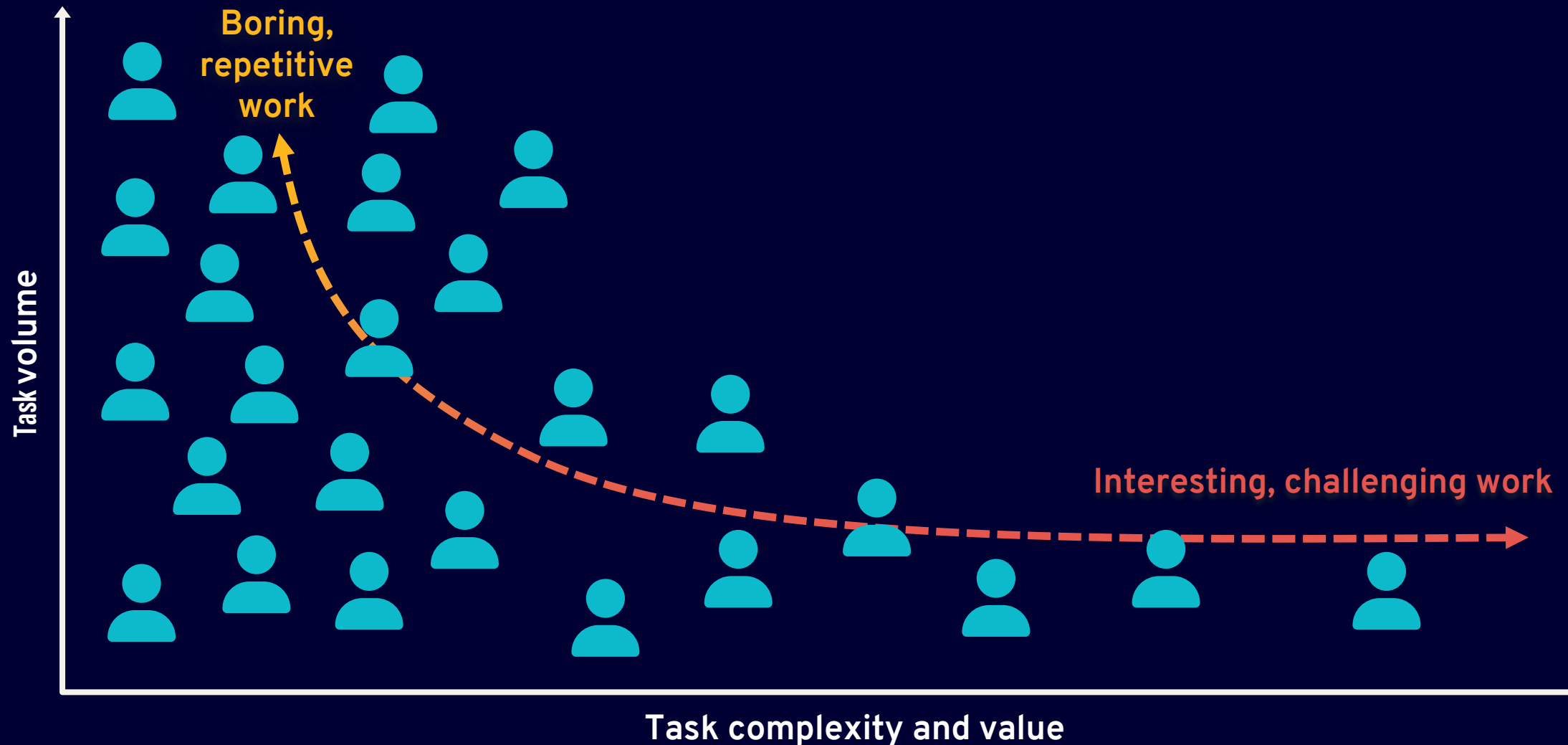


**NOW, WITH A FEW
TAPS, FOOD ARRIVES
AT YOUR DOOR.
SO SEAMLESS WE
TAKE IT FOR
GRANTED.**



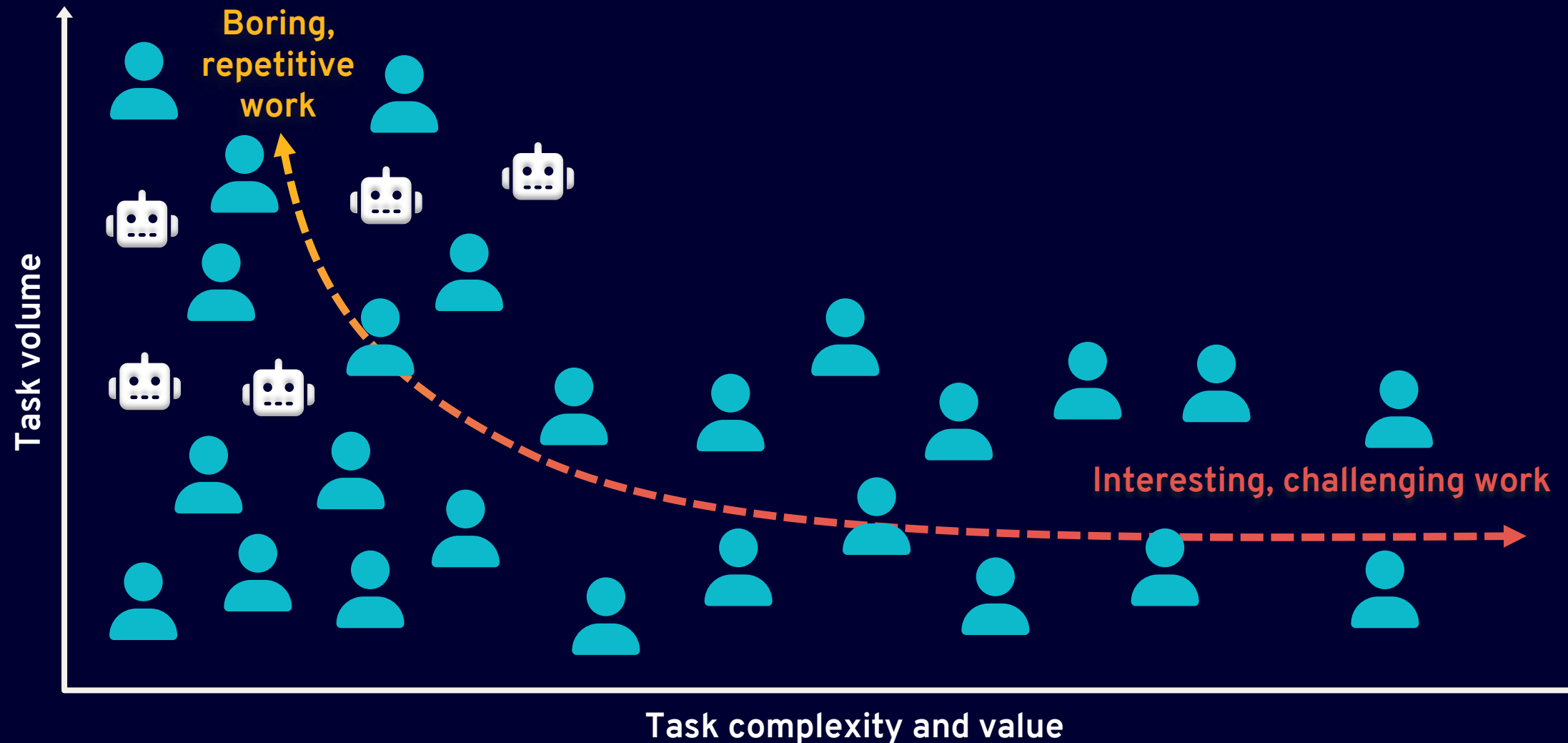
What are our “frontiers of automation”

Tasks that could be automated within your authority



What are our “frontiers of automation”

Tasks that could be automated within your authority



AI capabilities



AI in workforce planning & scheduling

AI automates routine HR admin, reducing HR service desk queries by up to 60%.



AI in payroll processing & pay compliance

AI forecasts workforce demand, ensuring optimal shift coverage and cost-efficient staffing



Predictive analytics in HR & workforce management

AI detects pay discrepancies before payroll is processed, reducing errors and preventing overpayments.



AI in payroll accuracy & compliance audits

AI automatically audits payroll transactions for anomalies, reducing the risk of compliance penalties.

AI agents



AI chatbots & virtual HR assistants

AI chatbots handle **common HR requests** (e.g., holiday requests, payslip access, policy queries).



AI in workforce scheduling & shift optimisation

AI dynamically adjusts **staffing based on real-time business needs**.



AI in payroll & compliance monitoring

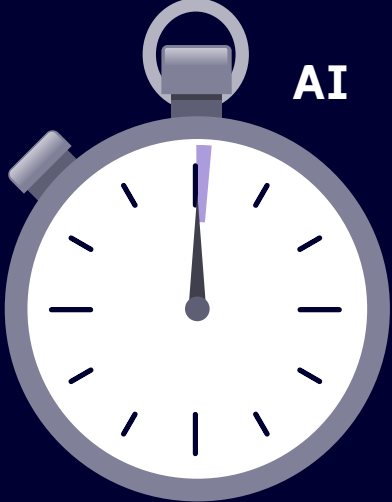
AI agents **cross-check payroll** against tax laws, union agreements, and company policies.



Manual



Technology

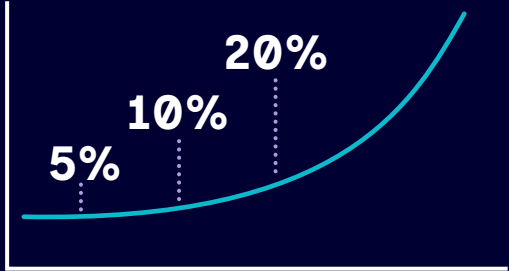


AI

You need to measure this value

Is the task now 5%, 10% or 20% quicker than before?

This concept is similar to an FTE



This thinking should be led by HR as part of OD (Organisational Design)
So this will help you determine the extent that as an authority you are going to deploy AI tools to improve productivity

MULTIPLE THREADS

WHAT ARE THE USE CASES?

“Tell Me” Ask

Chat with ELLA
Online

What are my shifts for next week and how much will I be paid on payday (is it Friday?)

HR Admin

Mon	9.00	17.30
Tue	9.00	15.00
Wed	9.00	18.00
Thur	12.30	18.00
Fri	9.00	17.30

£1,255.50 to be paid on Friday 29th May

“Show Me” Summarise

Chat with ELLA
Online

Can you draw me a graph of overall pay by month split by gender

HR Admin

£

Months

F M

“Give me Insights” Recommend

Chat with ELLA
Online

Can you show me how much overtime was paid last month, and how I could reduce overtime next month (with targets)

HR Admin

£

Employees

● Overtime
● Target

“Do it for me” Act

Chat with ELLA
Online

Can you adjust my staffing model to reflect 1% increase in effectiveness

HR Admin

Staff

Time

LET'S HAVE A LOOK


PAYROLL

**ANY
QUESTIONS**



KEY TAKEAWAYS

Key changes in workplace employee expectations have made it imperative for people leaders to embrace technology to improve employee “connectivity” with people, processes and systems in order to optimise workplace performance. This takes the form of human first frictionless employee experience with technology.





UNLIMIT WHAT'S NEXT

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