

Case Study

Bidfood

Streamlining processes throughout the employment journey





MyView improves efficiency across the board.

Company-wide digitisation has given Bidfood improvements in ways of working, efficiencies and better control of data.

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My favourite thing is the access I have to our data in the background and the ability to feed that back to the business in useful ways."

- Phillip Young, People Service Systems Technical Specialist at Bidfood



Zellis have been working with Bidfood since 2004.

With 18 years of history, Zellis and Bidfood have built up a long-standing relationship based around growing implementation of Zellis solutions.

In this case study, we talk to **Phillip Young, People Service Systems Technical Specialist at Bidfood**, about their use of our HR solutions (**MyView** in particular) in improving the processes of this well-known national company.

Prior to using **MyView**, Bidfood would onboard new employees in the traditional way - using paper forms which had to be manually added to a system. This was time consuming, costly and inefficient, and meant that several paper forms were required per new employee. For Bidfood, this also involved a lot of back and forth with managers, to keep them involved in the onboarding process. The move over to **MyView** has provided a straightforward and effective solution which is more cost effective, efficient and (by reducing paper waste) more environmentally friendly.





Efficient management and use of data.

MyView has provided Bidfood with a far more effective flow of data.

Zellis' solution to Bidfood provides the functionality to run ad hoc as well as standard reports, through integration with a myriad of applications. This creates a highly customisable solution to data management which can be used in countless ways.



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*It's giving that **power** back to the business effectively."*

- Phillip Young, People Service Systems Technical Specialist, Bidfood

Putting data in the right hands.



Making sure that data is **accessible** by those that need it is one of the most important factors in effective data management. **MyView** not only provides Bidfood with the ability to gather the data they need, but also empowers managers and employees to have control over their data. This means that Bidfood can be confident in meeting privacy obligations.

MyView is accessible by employees anywhere, from desktop to personal devices. This means that employees can **self-serve effectively 24/7** and manage their MyView, including accessing payslips, requesting holidays, and making changes to their data.

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*"Employees are the ones who put in their own bank details. They can change their home address. They have **complete control of their data.**"*

- Phillip Young, People Service Systems Technical Specialist, Bidfood

Giving managers more control of processes

By centralising processes using **MyView**, managers can carry out their administrative tasks much more easily, leaving them more time to focus on other things.

Responsibilities such as amending salaries, approving leave, and assessing probation are all available within **MyView**. Having a chain of audit allows Bidfood to keep track of progress from a central point of control and issue reminders when tasks haven't been completed.

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*"We can have a centralised view while managers can have a localised one, that is **really useful**."*

- Phillip Young, People Service Systems Technical Specialist





More efficient use of resources.


Zellis solutions help Bidfood reduce the time and improve efficiencies associated with people management.

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*We want to be a service centre by focusing on putting the **employee experience** at the heart of what we do, rather than a data entry centre.”*

- Phillip Young, People Service Systems Technical Specialist, Bidfood





Ultimately, Zellis solutions have provided Bidfood with the opportunity to improve ways of working, and make processes more efficient from both a financial and time point of view.

The greatly reduced number of paper forms required has meant that not only are costs saved in terms of paper and printing (with the additional benefit of reduced environmental impact), but there is also an increased capacity for dealing with new employees.

This has hugely reduced the administrative burden that goes with working in an industry with a high staff turnover.

Thanks for reading our case study

Bidfood

Zellis solutions are customisable and integrate with other HR management software, so you can create a system that works for you, your business, and your team.

If you would like to find out more about Zellis HR solutions, don't hesitate to get in touch.

